

From: fincom@dte.coop
To: ocmail@dte.org.au
Subject: Origin electricity account require new Meter Reading
Date: Tue, 18 Aug 2020 14:35:17 +1000
User-Agent: Roundcube Webmail/1.4.6

Attention OC
Could Andrew take a photo of meter?
OC to submit to Origin as per request below
Regards
FINCOM Team

----- Original Message -----
Subject: Important information about your Origin electricity account
Date: 2020-07-30 11:34
From: "Origin Energy" <origin@ecomms.originenergy.com.au>
To: <fincom@dte.coop>
Reply-To: "Origin Energy" <noreply@originenergy.com.au>

Your recent electricity bill was an estimated one. Get an actual bill by submitting a self-meter read online in minutes. It's quick and easy.

Having trouble viewing this email? View online [1]

Please submit a self-meter read online

[2]

Hello,

We need you to submit a self-meter read as your current bill is an estimated one.

Why? Your distributor couldn't gain access to your meter, so we had to estimate your energy usage on your latest electricity bill. This estimate is based on your usage history.

What you need to do
Jump online and follow the prompts to submit your self-meter read.

1. Enter your account number 200017877156, date of birth and phone number
2. Select the meter you want to submit a read for
3. Enter all the numbers on your meter, even the leading zeros
4. Submit your reading – you're all done

Get started [3]

Q. What happens after I submit a meter read online?

A. We'll issue you a new bill overnight. You'll see this in your inbox within 24 hours.

Q. How do you read a meter?

A. There are different types of meters if you live in a house or apartment. Read your own meter in a few easy steps.

How to read your meter [4]

More FAQ's [5]

Live Chat [6]

Billing & Payments [7]

Origin Energy App [8]

View My Usage [9]

[10]

[11]

[12]

[13]

[14]

[15]

Important Information

Self meter reads must be submitted before your bill due date. This date can be found on the first page of your bill.

To find out more about how Origin collects, uses, holds and discloses your personal and credit information see our privacy statements at originenergy.com.au/privacy [16].

Origin Energy Retail Limited ABN 22 078 868 425 | Origin Energy (Vic) Pty Limited ABN 11 086 013 283 | Origin Energy Electricity Limited ABN 33 071 052 287 | Origin Energy LPG Limited ABN 77 000 508 369 | Sun Retail Pty Limited ABN 97 078 848 549 | GPO Box 1199 Adelaide SA 5001 | Telephone 13 24 61 | Facsimile 1800 132 463 | originenergy.com.au [17]

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Links:

[1]

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[18] <https://products.originenergy.com.au/4426/Contact-Preferences>