```
From: John <reid.john@hotmail.com>
To: fincom@dte.coop
Cc: ocmail@dte.org.au
Subject: Re: Red Energy Electricity $450,54 Due 10th Feb 2021
Date: Thu, 11 Feb 2021 13:26:57 +1100
User-Agent: Mozilla/5.0 (X11; Linux x86 64; rv:68.0) Gecko/20100101
 Thunderbird/68.10.0
Hi Fincom,
I have organised a special reading on the Bylands meters for next week.
We can expect a new statement to be sent shortly after.
Regards,
John
On 5/2/21 12:08 pm, John wrote:
> Dear Red Energy people,
 regarding account for customer number 7403328.
> Please find attached meter readings taken yesterday (4th February).
> Reading on meter 42054 : 42141
> Reading on meter 41451 : 44526
> Regarding statement issued 21 Jan 2021.
> I note that your "previous reading" on meter 41451, based on estimate,
> is above the current reading, and expect there to be credit to us
> owing from the previous estimate.
> I request you adjust the bill accordingly, and re-issue.
> Regards,
> John Reid.
>
> On 27/1/21 9:17 pm, fincom@dte.coop wrote:
>> Dear OC
>>
>> Here is the latest Bylands Electricity Bill
>> Unlike the Woorooma Origin
>> Red Energy account is not yet covered by a direct debit.
>> Forwarding this for your urgent attention
>> If paid by due date $450.54 10/2/21 "Pay on Time Discount"
>> After that it increases to $500.60
>> Kind regards
```

```
>> Skye for FinCom
>>
>>
>> ----- Forwarded message from Red Energy Billing
>> <noreply@service.redenergy.com.au> ----
      Date: Fri, 22 Jan 2021 07:03:29 +1100
>>
      From: Red Energy Billing <noreply@service.redenergy.com.au>
>>
>> Reply-To: noreply@service.redenergy.com.au
>>
   Subject: Your Red Energy Electricity account is ready
        To: fincom@dte.coop
>>
>>
>> Red Energyhtml, body { margin: 0 auto !important; padding: 0
>> !important;
>> height: 100% !important; width: 100% !important; } /* What it does:
>> Stops
>> email clients resizing small text. */ * { -ms-text-size-adjust: 100%;
>> -webkit-text-size-adjust: 100%; } div[style*="margin: 16px 0"] {
>> margin: 0
>> !important; } table, td { mso-table-lspace: Opt !important;
>> mso-table-rspace: Opt !important; } table { border-spacing: 0
>> !important:
>> border-collapse: collapse !important; table-layout: fixed !important;
>> margin: 0 auto !important; } a {
                                   color: #E8122C;
                                                       } table table
>> table { table-layout: auto; } .img100 img { width: 100%!important;
>> height: auto!important; display: block!important; border:
>> 0px!important;
>> } img { -ms-interpolation-mode: bicubic; } a { text-decoration: none; }
>> a:visited { text-decoration:none; } .number a { color:#3c3c3c
>> !important;
     >>
>> inherit !important; text-decoration: none !important; }
>> .x-gmail-data-detectors, .x-gmail-data-detectors *, .aBn {
>> border-bottom:
>> 0 !important; cursor: default !important; } .a6S { display: none
>> !important; opacity: 0.01 !important; } img.g-img + div { display: none
>> !important; } .button-link { text-decoration: none !important; } @media
>> only screen and (min-device-width: 375px) and (max-device-width:
>> 413px) {
>> /* iPhone 6 and 6+ */ .email-container { min-width: 375px
>> !important; } }
>> .button-td, .button-a, .button-td-red, .button-a-red { transition: all
>> 100ms ease-in; } .button-td:hover, .button-a:hover { background: #555555
>> !important; border-color: #555555 !important; } .button-td-red:hover,
>> .button-a-red:hover { background: #f63149 !important; border-color:
>> #f63149 !important; } /* Media Queries */ @media screen and (max-width:
>> 600px) { .email-container { width: 100% !important; margin: auto
>> !important; } .fluid { max-width: 100% !important; height: auto
              margin-left: auto !important; margin-right: auto
>> !important;
>> !important;
>> } .stack-column, .stack-column-center {    display: block !important;
>> width:
>> 100% !important; max-width: 100% !important; direction: ltr
>> !important; }
>> .stack-column-center { text-align: center !important; }
>> .center-on-narrow
    text-align: center !important; display: block !important;
>> margin-left:
>> !important; }
>> table.center-on-narrow { display: inline-block !important; } .hide {
>> display: none!important; } } @media screen and (min-width: 600px) {
```

```
>> .no-padding { padding: 0 !important; } .view-color { color: #333333
               font-size:12px !important; line-height: 12px
>> !important;
>> !important:
>> text-align: right !important;
                                 } }
>>
     View this email online[1]
>>
     Your electricity account is now ready
>>
     Your electricity account is now ready for viewing and/or payment.
>>
>>
>> You'll see a summary below of your current account and a copy is
>> attached
>> for your reference.
     CUSTOMER NUMBER
>>
     SUPPLY ADDRESS: 0 COBB HWY DENILIQUIN, NSW 2710[2]
>>
     TOTAL AMOUNT DUE (INCL GST): $450.54
>>
     If paid by 10 FEB 21
>>
>>
>>
     DUE DATE: 10 FEB 21
>>
>>
               Pay online now
>>
     Guarantee your Pay on Time™ discount
>>
         Sign up to Direct Debit
>>
                                   [4]
     Thank you for choosing a 100% Australian owned and operated company.
>>
>>
>>
     Got a question about this account?
     Call us on 131 806[5] or Contact Us Online [6]
>>
>>
    © Red Energy Pty Ltd 2018
>>
>>
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>>
>> Red Energy Pty Limited ABN 60 107 479 372
>> 570 Church Street, Cremorne VIC 3121
>> 131 806
>> info@redenergy.com.au
>>
>>
>>
>> Links:
>> -----
>> https://edm.fxdms.net/service/clicktoview/?document id=%2FtmJjsHz%
2FqHdmf3woIsaVgXivnE%3D&issuer=redengyp
>> [2]
```

```
>> [3]
```

```
>> [4]
>> https://analytics.linkre.direct/clickthrough?
id=3119545BEC9743F9B59347D1E0965A9F&issuer=redengyp&template=RED0002&url=https://
www.redenergy.com.au/ddebitrequest/ddebit/
>> [5] tel:131806
>> [6]
>> https://analytics.linkre.direct/clickthrough?
id=3119545BEC9743F9B59347D1E0965A9F&issuer=redengyp&template=RED0002&url=https://
www.redenergy.com.au/contactus/
>>
>> ----- End forwarded message -----
>>
```