

From: fincom@dte.coop
To: John <reid.john@hotmail.com>
Cc: info@redenergy.com.au, ocmail@dte.org.au
Subject: Red Energy Cust # 7403328(2) Update Electricity Invoice Please
Date: Fri, 26 Feb 2021 10:18:06 +1100
User-Agent: Horde Application Framework 5

Attention Red Energy

Have you replied to this email(below) from John Reid
John is a pivotal volunteer of our Coop's Organising Committee?

A DTE Director mentioned seeing a response with a credit from you.

Unfortunately I cannot find anything recent in any of this Webmail
Archive Folders

As DTE has provided accurate meter readings we request an update of
our invoice for Bylands Property
Please copy your reply - with updated invoice reflecting actual Meter
read - to ocmail@dte.coop

Kind regards
Skye (Folio 1659) FinCom

Quoting John <reid.john@hotmail.com>:

> Dear Red Energy people,
>
>
> regarding account for customer number [REDACTED]
>
> Please find attached meter readings taken yesterday (4th February).
>
> Reading on meter 42054 : 42141
>
> Reading on meter 41451 : 44526
>
>
> Regarding statement issued 21 Jan 2021.
>
> I note that your "previous reading" on meter 41451, based on
> estimate, is above the current reading, and expect there to be
> credit to us owing from the previous estimate.
>
>
> I request you adjust the bill accordingly, and re-issue.
>
>
> Regards,
>
> John Reid.
>
>
>
> On 27/1/21 9:17 pm, fincom@dte.coop wrote:
>> Dear OC
>>
>> Here is the latest Bylands Electricity Bill
>> Unlike the Woorooma Origin
>> Red Energy account is not yet covered by a direct debit.

>>
>> Forwarding this for your urgent attention
>> If paid by due date \$450.54 10/2/21 "Pay on Time Discount"
>> After that it increases to \$500.60
>>
>> Kind regards
>> Skye for FinCom
>>
>>
>> You'll see a summary below of your current account and a copy is attached
>> for your reference.
>> CUSTOMER NUMBER: [REDACTED]
>> SUPPLY ADDRESS: 0 COBB HWY DENILIQUIN, NSW 2710[2]
>> TOTAL AMOUNT DUE (INCL GST): \$450.54
>> If paid by 10 FEB 21
>>
>>
>> DUE DATE: 10 FEB 21
>>
>> Pay online now [3]
>> Guarantee your Pay on Time™ discount
>> Sign up to Direct Debit [4]
>> Thank you for choosing a 100% Australian owned and operated company.
>>
>> Got a question about this account?
>> Call us on 131 806[5] or Contact Us Online [6]
>>
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