



# Electricity account

Enquiries 131 806

8am - 8.30pm Monday - Friday / 9am - 5.30pm Saturday (AEST/AEDT)

[redenergy.com.au/myaccount](http://redenergy.com.au/myaccount)

[info@redenergy.com.au](mailto:info@redenergy.com.au)

Moving house? Visit [redenergy.com.au/movinghome](http://redenergy.com.au/movinghome)

Red Energy Pty Ltd - ABN 60 107 479 372

Tax Invoice/Statement/Adjustment Note

<b>Faults &amp; Emergencies</b> 24 hours	<b>13 20 80</b> <b>ESSENTIAL ENERGY</b>
Customer No.	[REDACTED]
Due Date	NIL
Total Due (incl GST)	NIL

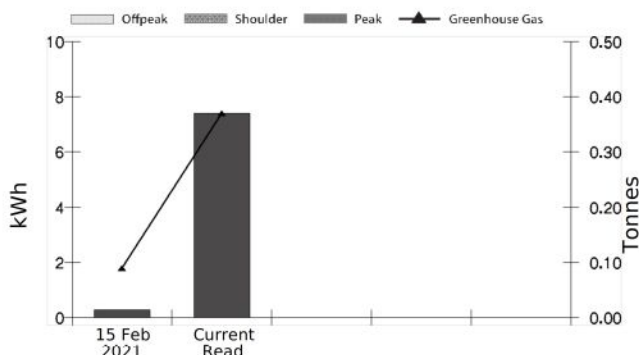


025/0718

DOWN TO EARTH CO-OPERATIVE SOCIETY LTD  
 PO BOX 295  
 BRUNSWICK EAST VIC 3057

\*000718001X\*

Your average daily use at:  
 0 COBB HWY DENILIQUIN, NSW 2710



Average daily usage cost for this account (incl. STP): \$3.78  
 Average daily usage for this account: 7.39 kWh  
 Your greenhouse gas emissions: 0.37 tonnes.  
 For more information see [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

Compare your usage to your local area averages

Number of people in household	1	2	3	4	5
Average daily household usage (kWh)	6.0	7.1	7.3	7.9	8.4
Your average daily usage	7.4				

To find out more about how the average household energy usage is calculated, get some energy efficiency tips and compare retail energy prices, visit [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

ISSUE DATE	16 APR 21
TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)	
Previous Invoice Amount	\$617.75Cr
Balance Brought Forward	\$617.75Cr
CURRENT TRANSACTIONS (Incl GST)	
Electricity Charges	\$222.99
TOTAL CURRENT TRANSACTIONS (Incl GST)	\$222.99
[REDACTED]	
BALANCE (Incl GST)	\$417.06Cr
Total GST for this account is \$18.24	

If you are experiencing financial hardship please contact us for assistance.



## Payment slip

Customer Number: [REDACTED]

Amount Due (incl GST): [REDACTED] NIL



For electricity supply at 0 Cobb Hwy Deniliquin, NSW 2710 **Customer Number:** [REDACTED]

Next read date within two days of: 14 July 2021

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## Current Transactions

### Electricity Charges

Charges based on actual read

Your Plan Two Rate (C1)					NMI 42041574168	
From 16 February 2021 to 15 April 2021 (59 days)						
Tariff Description	Meter Number	Previous Reading	Current Reading	Usage kWh	Rate c/kWh	Charges
Anytime	41451:1	44526	44962	436		
Step 1				436	27.55	\$120.12
Total Anytime				436		\$120.12
Total C11	42954:1	42141	42141	0	15.000	\$0.00
Service to Property Charge				59 days	\$1.400 /day	\$82.60
GST						\$20.27
<b>Total Electricity Charges</b>						<b>\$222.99</b>

## Pay On Time™ Discount

Pay On Time Discount	\$20.27 Cr
GST	\$2.03 Cr
<b>Total Pay On Time Discount</b>	<b>\$22.30 Cr</b>

## Payment Assistance

Call 131 806

Help us to help you. If you are having difficulty paying your account, please contact us to discuss payment assistance such as State Government Concessions, EAPA Scheme or an extended time to pay or other payment frequency options.

## Interpreter Service (ezispeak)

Call 1300 171 762

传译服务

خدمة الترجمة

Dịch vụ thông dịch.

خدمات ترجمه

Υπηρεσία Διερμηνείας

傳譯服務

## Hearing or Speech Impaired?

Call the National Relay Service on 133 677

## Moving House ?

Please notify us three working days before you move so that we can arrange a final meter reading at your old house plus arrange the connection to your new house

## Concession Information

To obtain your State Government Concession please contact us on 131 806. Concession details may be validated with Centrelink or other parties.

## Complaints - Call 131 806

or email [feedback@redenergy.com.au](mailto:feedback@redenergy.com.au). Our Customer Solutions staff will aim to resolve your enquiry at first contact. Complaints may also be escalated to a Team Manager or Complaint Resolution Specialist if required.

## Written Enquiries

Please direct all correspondence to Red Energy, PO Box 4136, East Richmond VIC 3121, fax to 1300 661 086 or email [info@redenergy.com.au](mailto:info@redenergy.com.au)

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E-718 S-745 I-1463

## How to pay



### DIRECT DEBIT

Call us on 131 806 to set up a direct debit.



### MAIL

Please post your cheque with this payment slip attached to: Red Energy Pty Ltd, GPO Box 545 Melbourne, VIC 3001.



Billers Code: 150821 Ref No: 4119 5757 128

Contact your participating Financial Institution for information on BPay.



### BY PHONE

Ref No: 4119 5757 128

Call Red Energy on 131806, anytime, to pay by AMEX, Visa or Mastercard.



### ONLINE

Ref No: 4119 5757 128

Visit [www.redenergy.com.au](http://www.redenergy.com.au) and follow the links to pay with AMEX, Visa or Mastercard.



Billpay Code: 2394 Ref No: 4119 5757 128

Pay in person at any Post Office, phone 131 816 or go to [postbillpay.com.au](http://postbillpay.com.au)